

COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

GM Joinery

NUMBER OF FEEDBACK FORMS RECEIVED: 9

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.9

The following feedback forms have been completed by previous customers, rating their experience of dealing with GM Joinery.

ONLINE FEEDBACK PROVIDED	Date received: 18 th November 2025 Total cost of work: £2755			
	Description of work: Made bespoke units for the living room to a very high standard, added brick slips around the fireplace and fitted a wooden beam to the top mantel. Comments: Excellent work carried out by Guntis. We gave him an idea and he made it reality. He was very considerate to our needs, and his attention to detail is second to none. Very very happy with the work he carried out and will recommend him in a heartbeat if anyone needs some high quality joinery or woodwork done!			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 3 rd October 2025 Total cost of work: £410			
	Description of work: Repair/Replacement of Roof Panels			of Roof
	Comments: GM Joinery (Guntis) replaced and repaired my roof panels to a very high standard: neat, secure and with great attention to detail. All waste was cleared and disposed of at the end. Guntis is a skilled, professional, trustworthy, and reliable joiner. I'll definitely use him again for any joinery work.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 11th August 2025 Total cost of work: £3506 Description of work: Guntis fitted our kitchen for us, including units, worktops, tiling and finishing touches such as skirting boards for the room. He also worked on our bathroom building a frame to make the bath more sturdy, tiling our floor and walls around the bath (including making the wall straight first!). He also made a wooden threshold step from the hall into the bathroom.
	Comments: We hired Guntis to fit our kitchen and he did such a fantastic job that we asked him to do some other jobs including our bathroom. Guntis is a perfectionist and was fantastic with communication, asking us throughout if we were happy with how things were going and also asking before making any changes. He clearly takes pride in his craft and we are extremely pleased to have found a trustworthy and well priced joiner for any work we need. We would highly recommend Guntis!
	Value for Quality of Service Tidiness work
Customer Ratings (Out of 10)	10 10 10 10

Total cost of the work £ \$ 170 Description of the work undertaken: Refair Door Fram and Replace Batheon Dear Your comments:	Date received: Total cost of w Description of bathroom door Comments: Vein the near fute	vork: £170 work: Repair c r. ery good trades		•
in the new Forture	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ Approx £3,000	Date received	: 7 th July 2025		
Description of the work undertaken:	Total cost of work: Approx. £3000			
Shelving for affice Mood storage Your comments: Very friendly, helpful and ticly, ensured happy with wark carried out.	Description of work: Bespoke pantry. Shelving for office. Wood storage. Comments: Very friendly, helpful and tidy, ensured happy with work carried out.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	9	9	9

Total cost of the work £ £1077	Date receive	ed: 7 th July 2025	5	
Description of the work undertaken:	Total cost of work: £1077 Description of work: External front door replaceme			
External front door replacement				eplacement
Your comments: Amszung Service + price attention to detail and level of Communication has excellent throughout. I would highly recommend Guntis.	Comments: Amazing service and price, attention to detail and level of communication was excellent throughout. I would highly recommend Guntis.			
	Value for money	Quality of work	Service	Tidiness

Date received: 7th July 2025 Total cost of the work £ Total cost of work: Not provided. Description of the work undertaken: FITTED KITCHEN, NEW DOUBLE DOORS, HANGED 2 Description of work: Fitted kitchen, new double ELTREMELY LARGE MIRRORS. GENERAL EXTERNAL doors, hanged 2 extremely large mirrors. General FIXTURES OUTDOOR/INDOOR. external fixtures outdoor/indoor. Comments: Guntis at all times was extremely professional, friendly and always kept to time-scale. I GUNTIS AT ALL TIMES WAS EXTREMELY have and would highly recommend his workmanship to others. PROFESSIONAL, FRIENDLY AND ALWAYS KEPT TO TIME-SCALE. I HAVE AUD WOULD HIGHLY RECOMMEND HIS NORKMANSHIP TO OTHERS Quality of Service **Tidiness** Value for work money Customer Ratings (Out of 10) 10 10 10 10

Date received: 7th July 2025 Total cost of the work £ 300 Total cost of work: £300 Description of the work undertaken: Om Joiney supplied and folled a new shaver Description of work: GM Joinery supplied and fitted a new shower door. The quality of the door was better The quality of the door was better than I than I expected for the price. expected for the price Comments: We have had a few jobs done by GM Joinery. It has always been completed to a very high standard. Guntis arrived promptly and completed We have had a few jobs done by Gm Toinery. It has work to quotation timescales. I honestly would not always been comprehed to a very high standard. use anyone else. Big or small jobs. Gentis arrived promptly and completed work to quotation time scales. I honestly would not Value for Quality of Service **Tidiness** lise anyone else. Big or small jobs. money work Customer Ratings (Out of 10) 10 10 10 10

1255-00	Date received				
Description of the work undertaken: Loft ladders and larger hatch filled	Total cost of work: £1255 Description of work: Loft ladders and larger hatch fitted.				
Lott labours and larger march -miles					
Your comments: Very happy with the above gob in all areas. I returned to this joiner as he fitted a full new kitchen for me the previous year. If I ever need another gob done in the future I would call him. Very reliable.	Comments: Very happy with the above job in all areas. I returned to this joiner as he fitted a full new kitchen for me the previous year. If I ever need another job in the future I would call him. Very reliable.				
	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cost of the work £

Date received: 7th July 2025